

Ignite Reading Platform (IRP) District & School Technology Requirements

Overview & Purpose

This document outlines the Ignite Reading technology requirements for Districts and Schools to enable the program to operate successfully.

This document includes the following sections:

District & School IT POC Checklist	Checklist of items to review, verify, and execute starting 4 weeks in advance of the launch date
Platform Integration Process : Clever	 Instructions on how to connect to the Ignite Reading App through Clever and modify sharing settings to include required/recommended student data
Platform Integration Process: Classlink	 Instructions on how to share the Ignite Reading application with schools and students through Classlink
URLs to Allowlist (all schools)	 To ensure access to Ignite Reading and enable participation in tutoring sessions, districts and schools must allowlist these URLs
Camera and Microphone Settings (all schools)	 You can allow certain URLs to be granted access to video and audio capture devices without a prompt, so students will not have to click "Allow" in the pop-up that appears every time they join a session.
Supported Devices (all schools)	Recommended student device and browser settings
Network Requirements (all schools)	Recommended wifi speed and instructions for internet speed test

For questions and support, please submit a Support Request through Ignite Reading's Knowledge Base.



District & School IT Checklist

Please review the checklist below and ensure items are implemented before your IT Test Meeting with Ignite Reading's Onboarding Associate (OA), responsible for program implementation and ongoing support.

~4 Weeks Prior to Launch		
 SSO Schools: Accept Ignite Reading Platform Sharing Request via Clever/Classlink and complete steps to share student data All Schools: Share the Ignite Reading application with schools and students participating in the program All Schools: Allowlist Ignite Reading Platform URLs All Schools: Add ignite-reading.com to your Safe or Approved Senders list to receive important Ignite emails All Schools: Set browser camera and microphone access to "Always" allow access to thelessonspace.com All Schools: Schedule IT Test Meeting with Ignite Reading's OA Purpose: During the IT Test Meeting, you will review the checklist with the OA and run a test session on a student device to ensure you can successfully log into the platform. Timing: The IT Test Meeting will occur ~2 weeks before launch. 		
~3 Weeks Prior to Launch		
 Verify that students are using one of Ignite's <u>recommended browsers</u>; perform updates/upgrades as necessary Verify network requirements via <u>internet speed test</u>; perform updates/upgrades as necessary 		
~2 Weeks Prior to Launch		
☐ Attend IT Test Meeting with Ignite Reading's OA		



- Before the meeting, ensure all other checklist items have been verified/completed
 During the meeting, ensure you can access a student device and headphones.
 Ideally the test will be performed on-site where the program will be hosted to
- Ideally, the test will be performed on-site where the program will be hosted to verify internet speed/functionality.

 Our will use the student device to:
 - ☐ Test the connection from your Clever, Classlink or Manual account to the Ignite Reading Classroom Portal
 - ☐ Test the connection to LessonSpace to ensure access (and therefore, no firewall issues)
- The OA assigned to your district/school account will walk you through logging on to a test session during the IT Test Meeting.



Platform Integration Process: Clever

Overview

Ignite Reading integrates with LessonSpace. You must grant Ignite Reading access to the students and teachers shared via Clever to enable this integration. Once a student is enrolled in the Ignite Reading program through Clever and selects the Ignite Reading app, they will be redirected to the Ignite Reading platform to join their session, provided the district has allowlisted the required URLs and the Ignite team has completed the sync process.

Sharing Information with Ignite Reading: Connecting Via Clever

If using Clever, Ignite Reading will send a connection request to your School District 3-4 weeks prior to launch via the steps below:

1. Accept the email invitation to connect to the Ignite Reading Platform Application (Note: the screenshots below show a test application called spark (Dev) - the flow that you will see will say <u>Ignite Reading</u>):

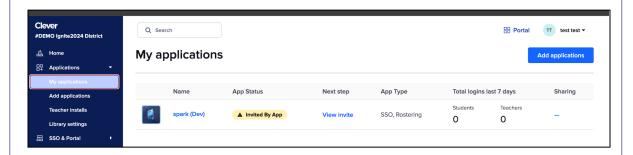
Great news! Your district is already using spark (Dev) and you have been invited to connect via Clever so that your district can take advantage of Single Sign-On and/or rostering and ease strain on teachers.

Streamline your workflow by accepting the invitation so your district can start using spark (Dev) on Clever ASAP:

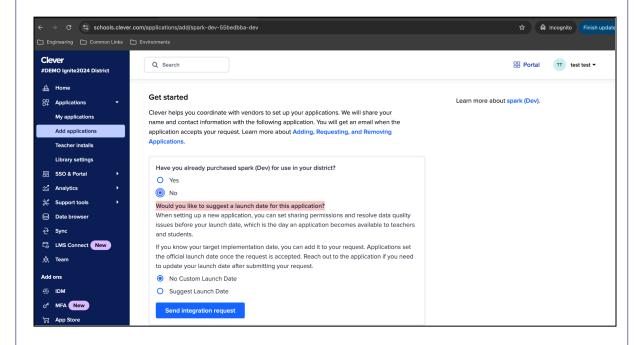
Accept Your Invitation



2. Login to your Clever Account as a District Administrator and accept the invite. Select **My applications -> View Invite** for the Ignite Reading Application.

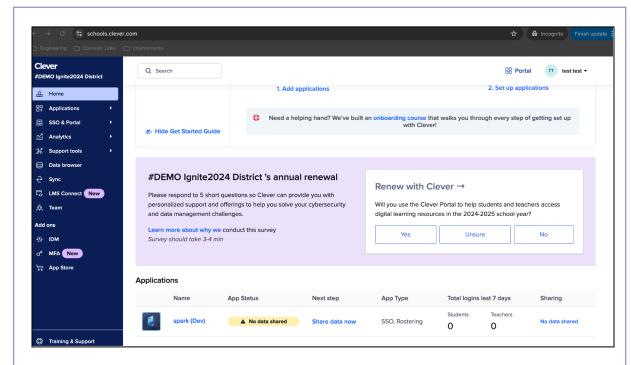


- 3. Fill out the Questions in the Get started section.
 - a. Select **No Custom Launch Date** under **Would you like to suggest a launch date for this application?** The Ignite Reading team will set an early launch date for testing purposes.

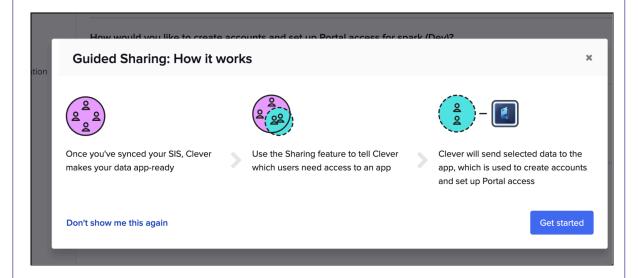


4. Under My applications, select Ignite Reading -> Share data now.



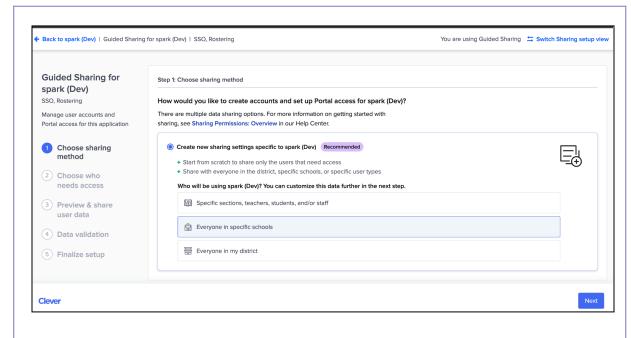


5. Select **Get started** on the Guided Sharing page.

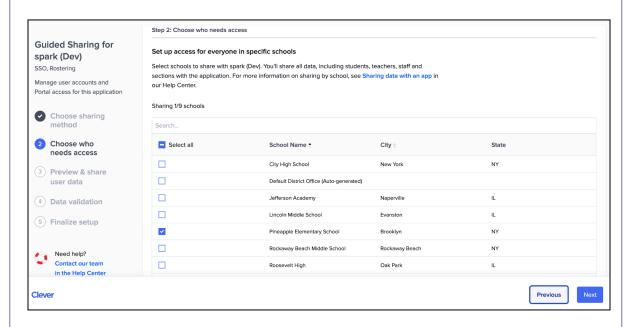


- 6. Select Create new sharing settings specific to Ignite Reading
 - a. Select everyone in specific schools
 - b. Select Next



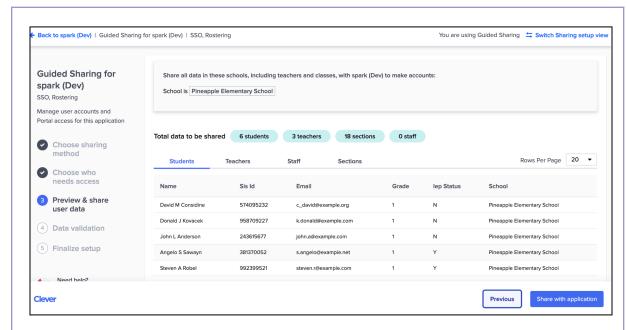


7. Select the school(s) that will be working with Ignite Reading.

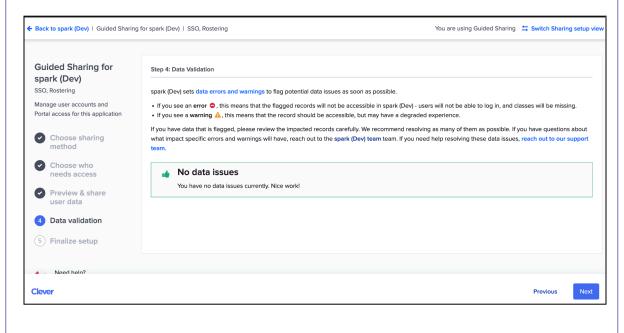


8. Assuming data exists for the school, the next step is to Preview your data sharing settings. Confirm the data for the schools looks as expected and select **Share** with application.



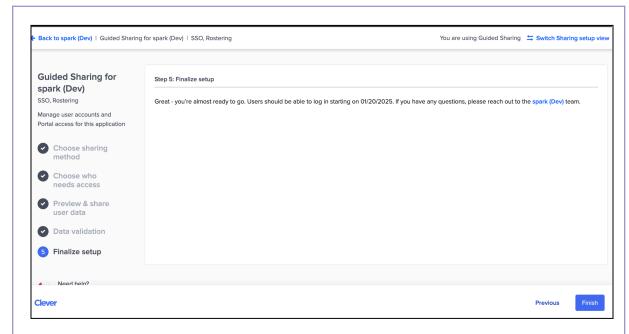


9. Select **Share with application** and work with the Ignite Reading team on any Data validation errors that may be flagged on the Data Validation setup page.

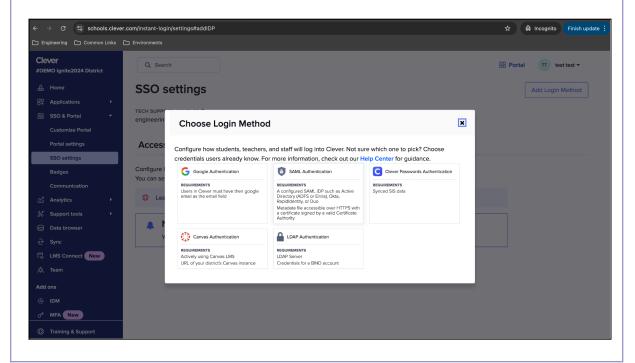


10. Select Finalize setup





11. Set up a login method so students can log in to Clever and access the Ignite Reading application.



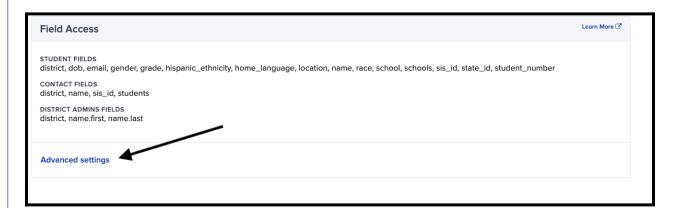


Instructions for Sharing User Fields in Clever

If using Clever, follow the instructions below to ensure your District/School shares required and recommended student fields with Ignite Reading. Sharing the correct student fields will simplify and accelerate the student rostering process for District/School Administrators completing student enrollment for the Ignite Reading program.

Ignite Reading also needs teacher (Name, Email) and classroom information to properly roster students on our platform.

1. Navigate to Applications -> My applications -> Ignite Reading -> Settings -> Advanced Settings (scroll to bottom of page)

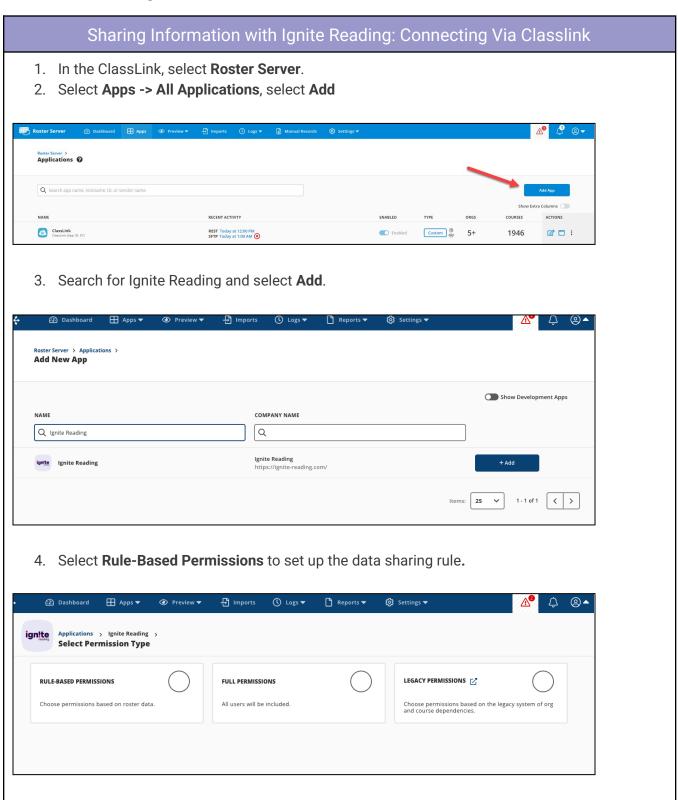


- 2. Select Customize fields shared with Ignite Reading and then click Customize fields.
- 3. Check that the following fields are available to the Ignite Reading Application. Once selected, the field will move to the box on the right.
 - First_Name
 - Last_Name
 - Grade
 - Student ID
 - School_ID
 - Student_Email
 - Hispanic_Latino
 - Race
 - Home_Language
 - ELL_Status (English Language Learner)
 - FRL_Status (Free & Reduced Lunch Status)



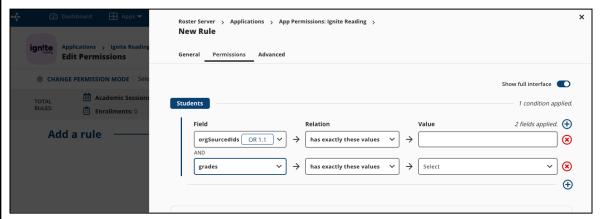


Platform Integration Process: Classlink

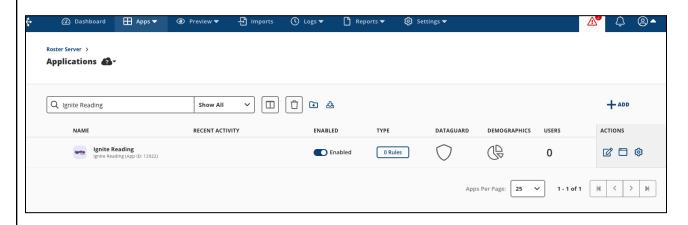




5. Select Add a rule and create a new rule by clicking on New Rule -> Permissions -> More Options -> Students. Filter on OrgSourcedIds and Grade. The orgSourcedId field is used to indicate which organization (school or district) that record belongs to. For Grade, enter the grade level of students who will be enrolling in the Ignite Reading program.



6. Enable the Roster Server connection by selecting "Enabled" for Ignite Reading under Roster Server > Applications.





Instructions for User Student Fields in ClassLink

If using ClassLink, follow the instructions below to ensure your District/School shares required and recommended student fields with Ignite Reading. Sharing the correct student fields will simplify and accelerate the student rostering process for District/School Administrators completing student enrollment for the Ignite Reading program.

Ignite Reading also needs teacher (Name, Email) and classroom information to properly roster students on our platform.

Please ensure the following student fields are provided. Whenever possible, we strongly prefer
to receive this data via the Roster Server connection, allowing us to treat the Student
Information System (SIS) as the source of truth.

If any of the not required fields listed below cannot be provided through OneRoster, schools may enter the missing data manually in the Ignite Reading School Portal during onboarding.

Required via Roster Connection (OneRoster):

- givenName (required)
- familyName (required)
- sourcedId (required)
- identifier (required)
- orgSourcedIds (required)
- email (required Note: A student email is required for access via ClassLink Single Sign-On (SSO))

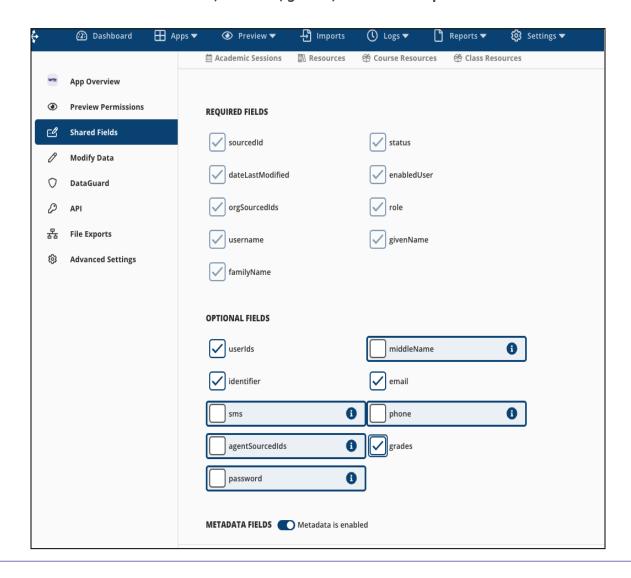
Additional Student Fields (Preferred via Roster Connection (OneRoster)):

- Hispanic_Latino
- o Race
- Home_Language
- ELL_Status (English Language Learner)
- FRL_Status (Free & Reduced Lunch Status)
- IEP_Status (Individualized Education Program Status)
- State_id (note: This should be provided only if required by the state for reporting purposes.)

^{*} Note: The following fields can be added as custom fields in the users.csv file of your OneRoster feed: Hispanic_Latino, Race, Home_Language, ELL_Status, FRL_Status, IEP_Status, state_id



2. In Roster Server, navigate to Applications -> Ignite Reading -> Shared Fields. Enable Metadata Fields and userIds, identifier, grades, and email in Optional Fields. Select Save.

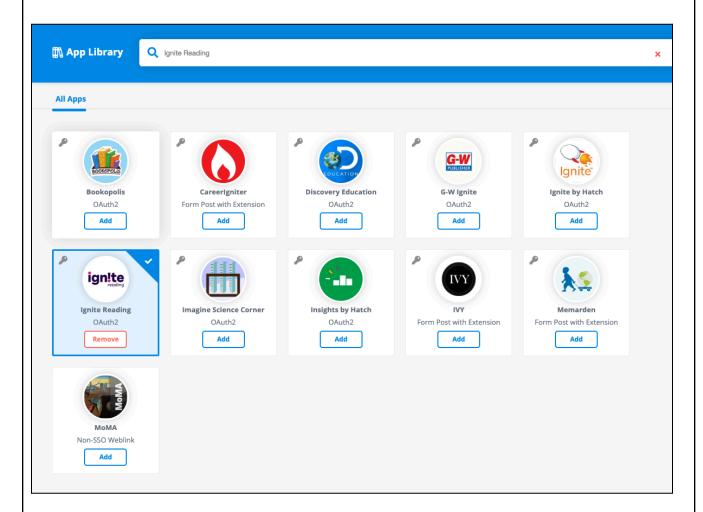




Sharing the Ignite Reading Application with Schools & Students via ClassLink

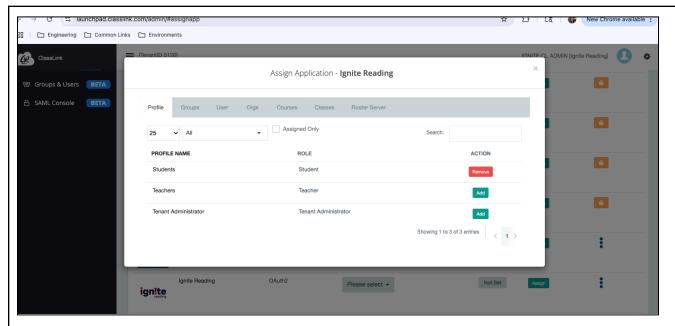
To make the Ignite Reading app visible to students in ClassLink, you'll need to add the app and assign App Permissions in the ClassLink Management Console.

- Navigate to the ClassLink Management Console and go to Applications.
- Open the Add & Assign Apps, search for Ignite Reading, and click Add.



Once added, select Ignite Reading -> Assign and select Add for Students.





Any user who is shared with us through Classlink upon selecting the Ignite Reading app in Classlink will be redirected to the Ignite Reading platform once they have been synced by Ignite Reading and as long as the district has allow listed the necessary URLS.



URLs to Allowlist: All Schools

URLs to Allowlist (All Schools)

To use Ignite Reading and participate in tutoring sessions, the District/Schools must allowlist the URLs below:

- https://www.thelessonspace.com
- https://room.sh
- https://go.room.sh
- https://schools.ignite-reading.com
- https://students.ignite-reading.com
- https://sdk.split.io
- https://auth.split.io
- https://auth.ignite-reading.com/
- https://login.ignite-reading.com/
- https://ignite-reading-partners.learnuponus.com
- https://launch.ignite-reading.com
- *.heapanalytics.com
- *.heap-api.com
- *.contentsquare.net

To ensure video traffic can flow freely, you'll need the following hosts allowed in your firewall, for UDP ports 30000 - 65000:

- ue2-video.firewall.room.sh
- uw2-video.firewall.room.sh
- ew2-video.firewall.room.sh
- af1-video.firewall.room.sh
- ase2-video.firewall.room.sh
- as1-video.firewall.room.sh

You will also need to allow traffic to Lessonspace's TURN servers, on TCP and UDP ports 443 & 3478. Here, you'll want to disable any form of Layer 7 filtering or traffic inspection:

• turn.firewall.room.sh



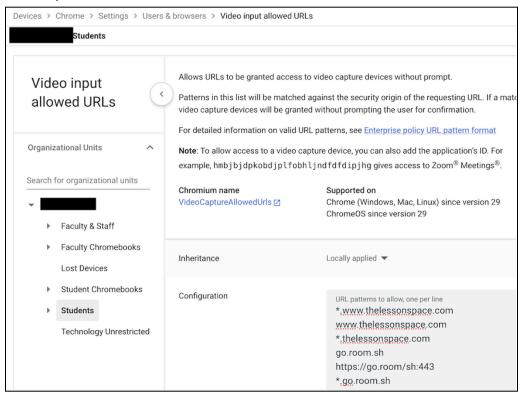
Camera & Microphone Settings

Camera and Microphone Settings

You can allow certain URLs to be granted access to video and audio capture devices without a prompt, so students will not have to click "Allow" in the pop-up that appears every time they join a session.

- In the Google Admin Panel, go to Devices > Chrome > Settings > Users & Browsers > Hardware > Click on "Video Input Allowed URLs"
- 2. Add the following URLs for allowlisting:
 - *.thelessonspace.com
 - *room.sh
- 3. In the Hardware settings section, click "Audio Input Allowed URLs" and enter the same URLs for listing.

Please note the * prefix on the URL ensures that all domains and subdomains are included.



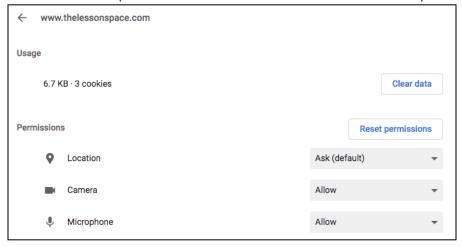
These settings can also be set at the device level, if needed:

1. Open Chrome



- 2. At the top right, click More > Settings.
- 3. Click Privacy and security > Site settings > Camera or Microphone.

Here, search for Lessonspace and set Allow for both Camera and Microphone.



Supported Devices

General Guidance

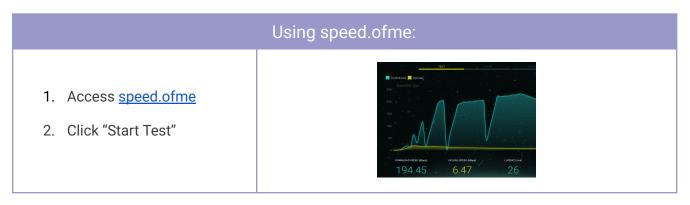
Student Devices: We highly recommend that students use devices less than 5 years old if they have daily usage. If student devices have not been replaced within the last 5 years, consider purchasing new devices to optimize program success and minimize technology concerns.

Lessonspace Supported Devices & Network Requirements

Network Requirements

(Source: Lessonspace Supported Devices & Network Requirements)

We recommend using <u>speed.ofme</u> to check your internet speed. You must ensure an internet speed of at least 5Mb/s download and at least 3Mb/s upload per student.





3. Ensure your internet speed is at least 5Mb/s download, and at least 3Mb/s upload.	

Alternative sites to check internet speed include <u>Fast.com</u>.